



## Calamarie LLC Wholesale Policies.

At Calamarie, we work directly with small entrepreneurs and artisans to ensure the highest quality product. Our partners work with natural, recycled and traditional materials and techniques, preserving traditional art forms yet reinterpreting them for the contemporary woman. We employ dozens of artisans and carefully oversee the production of items to ensure timeliness and quality.

Each piece is hand-crafted and therefore subtle differences can be seen in size, fabric, color, and design. You can be sure that each purchase is a unique work of art.

If you are interested in learning more about our products please contact us at [info@calamarie.com](mailto:info@calamarie.com).

### Ordering Information and Process

We are currently accepting orders via e-mail at [orders@calamarie.com](mailto:orders@calamarie.com). Please contact us for a wholesale order form. We will confirm your order with an expected delivery date within 5 business days.

### Special Design Requests

Since all our products are handmade and personally designed, we can accommodate design modifications, unique color combinations, limited personalization, and exclusive designs. Special design requests begin with a minimum of units. Minimums vary by product so please email us with for your specific request.

### Color requests

When working with natural materials, it is normal for colors to differ from batch to batch. For instance, color development in orange peel varies based on the acidity of the peel. Though we will do our best to accommodate specific color requests, we have identified colors that are most stable, particularly in the orange peel – that only vary subtly from batch to batch, including: Red, Turquoise, Royal Blue, Royal Purple, Natural, Black, Fuchsia, Lime Green, Orange, Burnt Yellow. Sample colors can be seen in the image to the right.



### **Minimum Order Requirements**

There are no minimums on first orders or those that may be fulfilled from stock in the US. All other orders must equal to a minimum of \$500USD.

### **Export Packing and Shipping**

All orders are hand packed to ensure safe and rapid delivery. We only use reliable international and national shippers and rates are based on order totals. Shipping insurance can be purchased for an additional cost.

Calamarie carries all hand-crafted pieces that require a minimum of 45 day production time. We consolidate all import shipments into 4 shipments a year to minimize the impact on the environment and maintain competitive pricing. Currently our shipments are scheduled for:

Valentines Day: orders received by January 5  
Spring Collections: orders received by February 25  
Summer Collections: orders received by March 31  
Fall Collections: orders received by July 1st  
Winter Collections: orders received by September 1st

Calamarie maintains a base stock of items in the US, so at times; orders may be fulfilled within a shorter time period from existing stock. We strive to accommodate our customers and will work with you to ensure delivery is convenient and timely. Custom forms and duties will be handled by Calamarie.

### **Terms of Sale**

Once an order is placed, a 50% deposit must be received before orders are processed. Buyers will be billed for shipping based on order amount. The remaining 50% is due within 30 days of order delivery. Due to the nature of our business, cancellations must be made within 24 hours of placing your order. Once orders are in production, there are no cancellations.

### **Payment Options**

We accept credit cards, payment through PayPal or direct deposit to our US BB&T account.

### **Return Policy**

We guarantee that all our products are of the highest quality and will arrive without damage. We are committed to your satisfaction. If you are dissatisfied with the product in any way, please contact us within 5 days of receipt of your shipment.

### **Web and Catalog Updates**

We are continually adding new updated designs so please check our web site or email us for the most updated information.